

The Breakers at Brunns

32 Fingal Street, Brunswick Heads

PH: 0418 647 322

General Information

Thank you for choosing to stay at The Breakers at Brunns. Below we have listed general information to help you enjoy your stay at The Breakers at Brunns.

FINDING & ACCESS TO THE BREAKERS AT BRUNNS:

Finding The Breakers:

- Take the Brunswick Heads exit off the Pacific Highway.
- Fingal Street runs off Tweed Street.
- On the corner of Fingal Street & Tweed Street, there is a blue painted Chinese restaurant.
- Turn into Fingal St, we are located on the RHS of the road; we have a red fence & wrought iron black gates.
- There is plenty of on street parking right outside The Breakers.

You will need a PIN numbers to access your front door key.

Please contact us on the morning of your arrival on 0418 647322, to get your PIN number.

Front Door:

- Each door is colour coded. There is a small box on the front door.
- Key in the pin number given by us into the front cover of the small box.
- Push down the silver button at top & the front cover will come off.
- Your front door key is behind the cover.
- To put the cover back on –
 - Key in the PIN number,
 - Hold down the silver button
 - Pop the cover back on from the bottom up.

Access Times:

- Check In Time is 2.30pm.
- Check Out Time is 10.30am.
 - Please ensure that you leave the units on time.
 - Please also ensure that you take all items with you. If we have to send anything back to you, you will be liable for the postage & time to send the item.

USE OF FACILITIES:

- **Outside area:**
 - Enjoy The Breakers, however please be respectful of our neighbours.
 - For the comfort of neighbours no noise should be audible outside the property after 9.00pm and before 7.30am. Additionally **if the police are called or your group is warned for noise more than once your bond will be forfeited and you will be evicted.**
 - Please put all the outside/garden furniture back where it was originally located.
 - If you are eating in the Cabana, please ensure that all your crockery, cutlery & glasses are put back in each unit where they belong.
- **Laundry:**
 - Your front door key opens the laundry door.
 - Please use the washing machines as required.
 - There are hanging lines on the side & at the back of The Breakers.
- **Barbecue:**
 - Please ensure that the gas is turned off, when you have finished using the barbecue.
 - The barbecue must be cleaned before you leave The Breakers. Cleaning products are kept below the barbecue.
- **Inside your unit:**
 - Do not make any changes to the set-up of the TV; this includes changing any of the cables or the settings on the remotes.
 - There is a \$100 charge if the TV is not working when you leave The Breakers
 - The Breakers is a NON-SMOKING complex. If you smoke outside the units, please don't drop your butts in the garden & cabana.
- **Garbage:**
 - There are two types of garbage bins.
 - The Yellow Lidded Bins is the recycling bin and collected every fortnight. See the red folder in your unit for the dates for the recycling collections.
 - The Red Lidded Bins is the ordinary waste bin and is collected every week.
 - Collection Day
 - The Bins are collected every Monday from 6.00am – 2.00pm. Please ensure that the bins are put out the night before.
- **Breakages and Damage:**
 - All Breakages and Damage to the units must be reported immediately. The repair will be charge to your bond.
 - Any excessive cleaning, cleaning of carpets or rubbish removal will be charged to your bond.

BOOKING TERMS & CONDITIONS:

- **Deposit:**
 - All Bookings are only confirmed with a 50% deposit. You will be forwarded a Deposit receipt confirming all your accommodation details & advising the date for your final payment.
- **Deposit Refund:**
 - For Non Peak Times – 30 days notice of cancellation is required for a deposit refund. There is a \$50 booking fee.
 - For Peak Times – deposits are not refundable, unless The Breakers can be re-booked for the period.
- **Final Payment:**
 - **For Non Peak Times** – 2 weeks prior to accommodation date.
 - **Peak Times** – 1 month prior to accommodation date.
 - **Schoolies** – 2 months prior to accommodation date.
- **Security Bond:**
 - **For Peak Times** - \$1000 held against a credit card number per unit for 10 days until everything is in order.
 - **For Non Peak Time** - \$500 in the form of a credit card.